

**High Commission of India
Port Moresby**

PRESS RELEASE

Information on “Indian Visa Su-Swagatam” Mobile App

The Ministry of Home Affairs, Government of India, launched the “Indian Visa Su-Swagatam” Mobile App on 24th May 2021 to facilitate foreigners to apply for an Indian Visa (regular, e-Visa, visa-on-arrival) while in home country and access to various e-FRRO services, after they arrive in India.

The App also provides useful information on tourist destinations, Government agencies and other amenities within India.

In addition, a new service for OCI card holders for registration in Fast Track Immigration-Trusted Travelers Programme (FTI-TTP) for faster, smoother and secure immigration clearance has also been added on the App. The foreigners can now avail 10 frequently used FRRO services out of 27 total FRRO services on this App, while in India. The Salient features of the App are also attached as Annexure.

Foreign nationals visiting India can avail of various services available on the Mobile App.

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Salient features of the Su-Swagatam (Visit India) Mobile App

1. It is a one-stop solution to all requirement of foreigners related to their visit to India.
2. It has various value added services and a single point access for Indian visa and for availing visa related services in India under e-FRRO module.
3. Location based services for travel and tourism – nearest tourist places, hotels, hospitals, yoga & spirituality, transport, entertainment etc. provided.
4. Access to essential information (Medical, Safety, Police, Hospital, FRROs, Embassy).
5. User Registration, Filling of Visa Application and Foreigner facilitation with Multilingual Support in 13 Foreign Languages.
6. Eligibility and Fee Calculator provided.
7. Filling of e-Visa form with partially filled functionality and Payment integration with Axis Bank and SBI.
8. Filling of Regular visa online form with partially filled functionality. Document and Fee needs to be submitted in Indian mission concerned after printing the filled application form.
9. Filling of Visa on Arrival (VoA) form in three languages (Japanese, Korean & Arabic) with generating a pdf.
10. Retrieval of partially filled e-Visa/Regular Visa form from Desktop, Mobile and vice versa.
11. e-submission of Form-C application (a registration requirement for hotels, guest houses and other accommodations that host foreigners).
12. Fast Track Immigration – Trusted Travellers Programme (FTI-TTP) for OCI cardholders.
13. Language assistance – Text and audio (Google Trial version) available
14. Switching on/off location services optional.
15. Chatbot facility on FAQs and General Instructions.
16. Facility for checking status of visa application and for visa related services in India. Status of (e-Visa and Regular Visa) based on Nationality, Passport No & date of Birth with Electronic Travel Authorization (ETA) download facility available.
17. Alerts to foreigners regarding expiry of visa, Weekly alert to Foreigners 30 days in advance of visa expiry, daily alerts 15 days in advance of visa expiry.
18. Terms of Use and Privacy Policy have been incorporated in the Mobile App.